

## Technology Manager

### Position

S. Chand Harcourt has been growing steadily since its inception in 2008 and is now seeking to establish a structured technology strategy to support the ongoing organisational growth. The board and chief executive officer (CEO) are looking for a seasoned and process minded manager with proven technology experience. The Technology Manager will report to the CEO and is responsible for establishing the company's technical vision and leading all aspects of the company's technology development. The Technology Manager is the company's top technology executive, playing an integral role in the company's strategic direction, development, and future growth.

### Responsibilities

- Lead the execution of technology strategy and planning to achieve business goals for technology platforms, content development, partnerships, and external relationships by identifying and prioritising development initiatives and setting timetables for the evaluation, development, and deployment of all technology-based projects.
- Anticipate and react to major technology changes and evolving customer practices to ensure the maintenance of company leadership in the competitive landscape.
- Participate as a member of the senior management team in establishing governance processes of direction and control to ensure that objectives are achieved, risks are managed appropriately and the organisation's technology roadmap is appropriately prioritised against market requirements.
- Build and manage a top-flight technology team and oversee technology research and development, as well as project management and project implementation.
- Work closely with Marketing, Business Development and Operations to assess and deliver new technology requirements and enhancements that support market and organisational needs.
- Provide technical leadership and guidance in content development best practices and cutting edge authoring environments and processes.
- Create and execute development plans and revise as appropriate to meet changing needs and requirements which support the company's growth.
- Easily recognises system deficiencies and implements effective solutions.
- Establish companywide technical standards including SCORM and ensure adherence to them for product development, platform development, segmental product requirements and company operations.
- Organising of all software and platform licences and keeping an updated database.
- Management of all physical hardware, software and application deployments.
- Regular communication with the QA and content development teams and to provide solutions that improve the overall content development process.

**Key Qualifications**

- Solid educational background—minimum of a BS in Engineering, Computer Science or related field, ideally with an MBA.
- Demonstrated ability to interpret technology and market trends as a foundation for technology and product roadmaps.
- Understands complex database concepts, benefits of the various programming languages, knowledge of client/server and internet systems architectures and understands browser / client specific compatibility issues.
- Technical expertise in systems architecture, design and development.
- Successful in fast paced and quick changing environments.
- Effective negotiation and vendor management skills.
- Excellent interpersonal and communication skills.
- At least 15 years in engineering, with 10 in an executive-level position.